

## POLITE NOTICE

## DOG AND CHILDREN POLICY

Valued guests.

At The Black Horse, we cherish the lively and welcoming atmosphere our patrons bring to our establishment. Regrettably, we have received recent complaints and witnessed some guests leaving due to the disruptive behaviour of a few children and dogs.

Addressing this delicate matter is a challenging task, but we believe it is essential for the comfort of all our visitors.

We kindly request that dogs be kept quiet, on a lead (always attached to a human) and kept off soft furnishings.

While well-behaved and quiet children are warmly welcomed in our restaurant and garden, we request that they remain seated and under constant supervision.

Please understand that this message is not directed at your party specifically, or the majority of families and four-legged friends who regularly join us.

We feel it necessary to mention this at the time of booking to ensure a pleasant experience for all. If a team member approaches you due to your children or dogs causing a disturbance to other guests, we kindly request that you refrain from expressing any form of abuse towards them.

Thank you for your understanding and cooperation.

Team Black Horse.